PRODUCT MAINTENANCE

The charts on pages 3 to 5 list care and maintenance recommendations for most Hunter Douglas window fashions. For additional information, consult your Hunter Douglas fabricator.

Most Hunter Douglas soft window treatments do not require frequent cleaning. A light dusting or gentle vacuuming on a regular basis will keep them looking new for years.

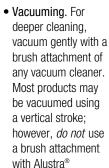
DESIGNED FOR EASY CARE

- All Hunter Douglas products are made for a lifetime of wear-resistant, trouble-free performance.
- Many shade fabrics are specially treated to repel dust and dirt.
- Aluminum horizontal blinds are treated with Dust Shield[™], an anti-static paint additive that inhibits dust build-up.
- Questions? Contact Hunter Douglas at 1-800-265-8000 in Brampton or 1-800-661-6533 in Edmonton.
- Detailed cleaning instructions are included with all Hunter Douglas window fashions.

RECOMMENDED CLEANING METHODS

• Dusting. Regular light dusting maintains a

like-new appearance for most blinds, shades, shadings, sheers and window panels.





Dusting



Vacuuming

Luminette® and Luminette Privacy Sheers.

 Compressed air or hair dryer (non-heat setting). Use to blow dust off selected window coverings. • Spot-cleaning.
Spot-clean shades
and blinds with a
soft cloth or sponge
moistened with
lukewarm water.
Add mild detergent
if needed. Blot gently



Spot-Cleaning

to avoid creasing or damaging the fabric. Rubbing can damage fabrics. Spotcleaning may result in cleaner areas.

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- Certain honeycomb fabrics should not be spotcleaned. Please consult the Applause®, Alustra Duette® and Duette sections for more specific information.
- Use cool, distilled water when spot-cleaning fabric-covered headrails on Nantucket[™] window shadings, Alustra[®] Silhouette[®] and Silhouette window shadings, Alustra Vignette[®] and Vignette Modern Roman Shades.
- Aluminum blinds. Use an over-thecounter blind cleaner with a soft cloth.
- Vinyl and aluminum vertical blinds.
 Reduce build-up of static electricity by applying a very thin film of detergent on all vanes.
- Bathtub cleaning/water immersion.
 This method is used for EverWood®
 Collection alternative wood blinds,
 Modern Precious Metals® aluminum
 blinds (with the exception of the Natural Elements™ collection) and most, but not all, honeycomb fabrics.
- Immerse entire shade assembly in lukewarm water with mild detergent. Wash for five minutes by gently moving liquid around with your fingers. Not recommended for blinds with decorative tapes.

Important! Do not immerse headrails on EasyRise™, LiteRise®, UltraGlide®, PowerRise® 2.0 or Vertiglide™ systems, and EverWood Collection, Modern Precious Metals blinds or motorized systems.

- 2. Rinse with clear water.
- 3. Close shade before removing from rinse water.
- 4. Hold rails and tilt the shade to allow excess water to drain off.
- 5. Re-install damp shade into window opening.
- 6. Lower shade all the way to allow it to dry completely.

Refer to the charts on pages 3 to 5 for products not recommended for bathtub cleaning. Certain honeycomb fabrics should not be immersed in water. Please consult the Duette and Applause sections for more specific information.

- Ultrasonic cleaning. Professional ultrasonic cleaning is recommended for several products (see charts on pages 3 to 5). Do not use this method for: Chalet Woods® and Country Woods® wood blinds, Country Woods Exposé™ wood blinds and wood cornices, Cadence® Motif™ Soft Vertical Blinds, Crosswinds® Wood Vertical Blinds, Luminette Modern Draperies, Skyline® Gliding Window Panels. UltraGlide, PowerRise 2.0 with Platinum™ Technology, Simplicity[™], Vertiglide, LiteRise, EverWood and WoodMates® alternative wood blinds, Modern Precious Metals, Alustra Silhouette (Bon Soir™, Brio and Toulouse), Silhouette Bon Soir and The Matisse Collection® Bon Soir, motorized systems, Nantucket Misty Harbor™, and metallized-backed shades.
- Injection/extraction cleaning system. This type of cleaning injects a cleaning solution into the fabric and immediately extracts the dirty solution. It is a very effective way to deep clean your window treatments. The service is typically performed in the home so there is no need to remove the window treatments. Products that can use this method include any soft, fabric-based Hunter Douglas product including Design Studio™ Roman shades, Alustra Luminette and Luminette Privacy Sheers and Modern Draperies, Alustra Silhouette and Silhouette window shadings, Alustra Vignette and Vignette Modern Roman Shades and Alustra Duette and Duette honeycomb shades.* Dry method is recommended for certain fabrics. Important! Do not use this method to clean fabric-covered headrails, fabric-covered valances or fabric-covered returns.

*There are some specific fabric exceptions. Please refer to the Care and Cleaning charts.

To locate businesses that utilize this method, check the yellow pages or call Hunter Douglas at 1-800-811-9367 for referrals. Hunter Douglas acknowledges these cleaning methods as being safe and effective. However, we cannot attest to the quality of equipment or services provided by any independent cleaning facility.

 Steaming. Steaming can be done to remove wrinkles from some fabrics.
 A hand-held travel-size steamer that provides continuous steam is best.
 Heavy-duty steamers are not recommended. Please contact the Hunter Douglas Customer Information Centre for product specifics.

HELPFUL HINTS FOR YOUR CUSTOMER

To ensure that your customer has a "thoroughly satisfying experience" when purchasing Hunter Douglas window fashions, the following "helpful hints" have been outlined by product category for your use. Please pass these along to your customers when appropriate.

Faux Wood or Vinyl Products

- To reduce static cling and help repel dust, wipe the product with dryer sheets.
- Do not use abrasive cleaners or chemical solvents, as they will scratch or damage the surface.
- Allow EverWood® Collection blinds to air dry to preserve the dust repellent properties of the slats.

Wood or Hybrid Products

- Clean using a dry, soft feather duster, clean cloth, dust cloth or dusting mitt. A vacuum with a soft brush attachment can also be used.
- Ultrasonic cleaning or use of chemical solvents and scrubbing cleansers are not recommended. They will damage the product.
- Protect all fine wood products from exposure to steam, high moisture areas, rain or sprinkler systems to ensure their long life.
- When cleaning any window, spray glass cleaner on a cloth rather than spraying directly on the window. This will prevent damage to the wood finish by splattering the cleaner.

Cloth Tapes

- Spot-cleaning with fabric cleaning wipes found at your grocery store is recommended for all tapes. These will typically not leave a stain or discolour the tapes. We suggest a cleaning test on the underneath side of the blind where the tape wraps around the bottom rail where any stain would be the least visible.
- 100% polyester tapes can be spotcleaned with cool distilled water using a clean white cloth. Support the tape from behind using another clean cloth that is dry. Use a gentle blotting action to clean the spot or soiled area. Rinse by blotting with clean distilled water. Let air dry. A gentle detergent can also be used on the 100% polyester trims. Spot-cleaning may result in cleaner areas.
- If the tape is shiny or has a luster, DO NOT USE WATER. The tape is most likely rayon or acetate. The result will be a water stain. Wipes are the best for all fiber contents.

Fabric Shades, Shadings or Window Panels

- Do not use magnetic cleaners such as a dusting mitt on light-dimming fabrics. This will damage the light-dimming backing.
- When cleaning any window, spray glass cleaner on a cloth rather than spraying directly on the window. This will prevent damage to the fabrics by splattering cleaner.
- While some fabric window covering products may seem perfect for an outdoor setting, all are recommended for indoor use only.

Privacy Sheers

When choosing an ultrasonic cleaning technician for Alustra® Luminette® and Luminette fabrics, be sure to ask:

- Have you ultrasonically cleaned Luminette sheers for other customers?
- Do you have the proper equipment and Luminette product knowledge? The ultrasonic cleaning process requires the sheers to be removed from the home and transported back to the cleaning facility.
 And, sheers should be rolled on a tube during transport to minimize wrinkling and damage.

- Will the temperature of the bath water exceed 90°F? If the water temperature is higher than the recommendation, oxidation may occur in room-darkening vanes.
- Is your tank long enough to accommodate the length of the sheer? (Very important.)
 The tank used should be at least as long as the height of the sheer to allow for cleaning without folding and wrinkling the vanes.

Alustra® Collection Hardware Finishes

For Gold Radiance[™], Silver Reflection[™], Bronze Shimmer[™] and Champagne Shine[™] hardware finishes:

 Spot-clean with lukewarm water and gentle soap. DO NOT USE ALCOHOL, BABY WIPES OR ALKALINE CLEANSERS.
 These are harsh acids that may stain or destroy the finish.

Design Studio[™] Roman Shades

After installing Design Studio Roman shades (and periodically thereafter), the shades may need to be "dressed." This involves steaming or otherwise smoothing the fabric to achieve a pleasing and uniform appearance along the full length of the shade.

 When steaming, a hand-held steamer on a low setting is recommended. Refer to Care and Cleaning chart for specific fabrics that can be steamed.

Note: Steaming is not recommended for silk fabrics.

Notes

- Dry environmental conditions in different parts of the country at various times of the year may generate static on fabric home furnishings — including window coverings. Should this occur, lightly apply a static spray for home furnishings, being sure to follow the manufacturer's instructions. Allow the shade/shading to dry in the fully lowered position. If necessary, reapply the static spray each time the shade/ shading is professionally cleaned.
- Please refer to individual product Installation, Operation and Care Guides for further details.

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Architella® Brushstrokes™								•*		Mystique	•	•	•	•	•
11/4" Semi-Opaque										Potter's Wheel	•	•	•	•	•
Architella Brushstrokes Eclipse™								•*		Rain Forest	•	•	•	•	•
11/4" Opaque										Shimmering Forest	•	•	•	•	•
Architella Opalessence™								•*		Stratus	•	•	•	•	•
1/4" Semi-Opaque										Subdue	•	•	•	•	•
Architella Opalessence Eclipse™								•*		Twilight	•	•	•	•	•
1/4" Opaque										Venetian Crinkle	•	•	•	•	
Architella Sheer Opalessence								•*		Versailles	•	•	•	•	•
1/4" Semi-Opaque	-	Ĺ	Ĺ	Ĺ						Vintage	•	•	•	•	•
Architella Sheer Opalessence Eclipse								•*		Woodlands	•	•	•	•	•
1/4" Semi-Opaque										CHALET WOODS® WOOD BLINDS					
Architella Voyant™ 11/4" Semi-Opaque	•	•	•	•		•		•*		All Products	•	•	•	•	•
Vhisper [™] 1¼" Sheer	•	•	•	•	•	•	•	•		COUNTRY WOODS® WOOD BLINDS					
abric-Covered Valance	•	•	•	•	•					All Products	•	•	•	•	•
ALUSTRA LUMINETTE® PRIVACY SHE	ERS									COUNTRY WOODS EXPOSÉ™ WOOD CO	ORN	ICES	;		
All Fabrics	•	•			•		•	•	•	All Products	•	•	•	•	•
ALUSTRA SILHOUETTE® WINDOW SH	ADIN	IGS					1			DESIGN STUDIO™ ROMAN SHADES					
Brio	•							•*		Apollo	•	•	•	•	•
Toulouse	•	•	•	•				•*		Arbor	•	•	•	•	•
Toulouse Bon Soir	•	•	•	•				•*		Arboretum	•	•	•	•	
/oyant	•	•	•	•			•‡	•*		Bistro	•	•	•	•	
/oyant Bon Soir	•	•	•	•				•*		Boardwalk	•	•	•	•	•
Palette Fabric-Covered Headrail					•					Bohemian	•	•	•	•	•
ALUSTRA VIGNETTE® MODERN ROM	AN SI	HAD	ES							Botanica	•	•	•	•	
All Fabrics	•	•	•	•	•		•	•*	•	Boutique	•	•	•	•	
ALUSTRA WOVEN TEXTURES® AND S	CRE	EN S	HAD	ES						Broadmoor	•	•	•	•	
All Woven Textures Fabrics	•	•	•							Brunswick	•	•	•	•	•
All Screen Fabrics	•	•	•	•	•				•	Bungalow	•	•	•	•	
APPLAUSE® HONEYCOMB SHADES										Camden	•	•	•	•	
Crystalline™ 3/4" Sheer	•	•	•	•	•	•	•	•*		Castaway	•	•	•	•	
_egends™ 3/8" Semi-Opaque	•	•	•	•	•	•	•	•*		Chandelier	•	•	•	•	•
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egends Triple Honeycomb	•	•	•	•	•	•	•	•*		Cliffside	•	•	•	•	
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/intage ¾" Blackout	•	•	•	•	•			•*		Destination	•	•	•	•	
/intage 3/8" Semi-Opaque	•	•	•	•	•	•		•*		Dreamweaver	•	•	•	•	
'intage 3/4" Blackout	•	•	•	•	•			•*		Elegant	•	•	•	•	
abric-Covered Valance	•	•	•	•	•					Enchanted	•	•	•	•	
BRILLIANCE® PLEATED SHADES			'	· _			'	'	'	Escape	•	•	•	•	•
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Irish Linen	•		•	•	•		•			Global	•	•	•	•	
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— Fiji Blackout	•	•	•	•						Misty Harbor™	•	•	•	•				•*	
— Kauai	•	•	•	•						Sunscreen Privacy Shadings	•	•	•	•			•‡	•	
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	Dusting	Hand-Held Vacuuming	Compressed Air	Hair Dryer (Cool Setting)	Spot-Cleaning	Bathtub Cleaning/Water Immersion	Ultrasonic Cleaning	Injection/Extraction Cleaning	Steaming
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PIROUETTE® WINDOW SHADINGS									
All Fabrics PROVENANCE® WOVEN WOOD SHADE	•	•			•		•	•	
Adelaide		•	•	•					
Aspen	•	•	•	•	•				
Autumn Harvest	•	•	•	•					
Brisbane	•	•	•	•	•				
Cabana	•	•	•	•	•				
Charleston	•	•	•	•					
Colfax	•	•	•	•	•				
Corner Market	•	•	•	•	•				
Cyprus	•	•	•	•	•				
Hatteras	•	•	•	•					
Kathay	•	•	•	•	•				
Mali	•	•	•	•	•				
Mandalay	•	•	•	•					
Mindanao	•	•	•	•	•				
Nottingham	•	•	•	•					
Patagonia	•	•	•	•	•				
Rolling Meadows	•	•	•	•					
Rustica	•	•	•	•					
Safari	•	•	•	•	•				
Serengeti	•	•	•	•					
Sierra	•	•	•	•					
Tahiti	•	•	•	•					
Backing Options	•	•	•	•	•			,	

	Dusting	Hand-Held Vacuuming	Compressed Air	Hair Dryer (Cool Setting)	Spot-Cleaning	Bathtub Cleaning/Water Immersion	Ultrasonic Cleaning	Injection/Extraction Cleaning	Steaming
SILHOUETTE® WINDOW SHADINGS							+		
All Fabrics Except	•	•	•	•			•*	•^	
— Bon Soir™	•	•	•	•				•*	
— Chateau™— Matisse Collection®	•	•	•	•				*	
Matisse Collection Bon Soir	•	•	•	•				*	
— Trés Vue™	•	•	•					*	
Palette® Fabric-Covered Headrail	•	•	•						
SKYLINE® GLIDING WINDOW PANELS	-				•				
All Fabrics	•	•	•	•	•				
VERTICAL BLINDS — ALL COLLECTIO	NS								
Aluminum	•	•	•	•					
Aluminum — Perforated	•	•	•	•					
All Fabrics Except	•	•	•				•	•	
— Cadence® Motif™	•	•	•						
Vinyl (incl. Cadence Impressions™)	•	•	•	•					
Wood — Crosswinds®	•	•	•	•					
VIGNETTE® MODERN ROMAN SHADES	3								
All Fabrics	•	•	•	•	•		•	•*	•

^{*}Dry method only.

- Please consult the individual product section or your Hunter Douglas fabricator for more information.
- Design Studio[™] flat fabric, not finished shades, can be dry cleaned, but slight shrinkage could occur. Dry clean per instructions specific to fabric content. Refer to fabric swatch for fabric content.

[†]No chemicals are to be used for wet method (water only).

[‡]Do not immerse headrail in solution.

 $[\]S{\it Do}$ not hand vacuum Architella Elan $\S{\it Bos}$ fabrics.

¹Architella Batiste fabrics cannot be spot cleaned.

²Architella Batiste fabrics: no chemicals are to be used for wet method (water only).